



# BRIGHTON COLLEGE SOCIETY

## Brighton College Society Terms & Conditions

### Membership

Membership is offered annually for the school year and is billed with your school invoice for Michaelmas term. You have the option to opt in and out of the society each year. We will update the Society with the programme of events ahead of membership renewal each year. Membership fees can be refunded up to and including 30 September each year. Should you wish to opt out after this date, no membership fee will be refunded.

### Ticketing

Tickets to individual events will go on sale no less than 1 month ahead of the event.

Full payment is required for all events at the time of booking and unpaid places cannot be guaranteed. You will be sent a unique booking link for each event once booking opens. Tickets are available to book online by card.

### Tiered Booking

In the interest of fairness and often due to events with small capacities, we operate a tiered booking system. Priority is given to those who have not recently attended an event, and those in their first year of BCS membership (Tier 1). Priority booking will be offered to those in Tier 1 for each event, before being offered to the lower tiers. Members will automatically move between tiers throughout the year and priority booking opportunities will be provided across the year/programme.

In some rare cases, should the full allocation of tickets be sold to Tier 1 members (within priority booking), those in the lower tiers may not have an opportunity to book the event.

### Guests, Children and Pupils

Unless otherwise specified, tickets are not available to pupils or children of Brighton College Society members. Many Brighton College Society events take place during the school day and are not suitable for pupils. Where events are open to under 18s, this will be specified in the booking information.

All ticket holders must be members of the Brighton College Society. Where a booking member is buying tickets on behalf of another member, full payment must be made at the point of sale, and tickets cannot be held without payment. We regret that guests from outside of the membership are not permitted at Brighton College Society events.

### Cancellation and Refund Policy

Cancellations should be made at the earliest opportunity by email to [enquiries@brightoncollegesociety.co.uk](mailto:enquiries@brightoncollegesociety.co.uk) or by phone +44(0)1273 704355

Due to the limited number of tickets available to our paid-for events we apply the following cancellation and refund policy:

- A refund to the total cost of your ticket(s) will be issued where notice has been given up to 48 hours before the event start time.
- Refunds will not be issued where cancellation has been received less than 48 hours before the event start time.
- Refunds will only be made onto the card used for the original purchase.
- Covid policy and event cancellation by us/venue.